

# REVENUE CYCLE MANAGEMENT

As an adjunct to our cutting-edge telemedicine services, TeleSpecialists now provides Revenue Cycle Management (RCM) services. This solution shifts the billing responsibilities for our services from your organization to the RCM professionals at TeleSpecialists, ensuring a streamlined billing process and reducing your overall TeleSpecialists program costs.

## Why Choose TeleSpecialists RCM?

Traditionally, billing insurers for professional medical services is either handled by the physician or health care facility they serve. However, when a specialist is in a different geographical location away from patients, the revenue cycle management process suddenly becomes more complex. Laws governing interstate medical practices can complicate billing and compliance. Our RCM solution provides the expertise required to manage the billing process associated with all TeleSpecialists services seamlessly and efficiently, including:

- Insurance eligibility verification
- Electronic medical records (EMR) billing
- Patient-provider encounter review
- Claim submission
- Electronic submission of claims to payors
- Payer remittance and posting
- Denial management
- Patient billing
- Reporting and analysis

Our adjunct RCM solution helps your health care organization recoup some of the money associated with each TeleSpecialists consultation. The reimbursed amounts from payors are paid back to your hospital. RCM services from TeleSpecialists also reduce the complexity of telemedicine billing. When you entrust this process to our team, we take the stress off your health care organization and ensure you remain compliant with the latest standards.

## RCM Program Benefits

- Reduces the overall cost associated with your TeleNeurology or TelePsychiatry program
- Ensures billing is timely and accurate
- Optimizes profits
- Integrates seamlessly with hospital's EMR
- Manages physician documentation
- Reduces the risk of manual process errors, payment challenges and audits
- Ensures Medicare and Medicaid conditions of payment are met
- Oversees all interstate regulatory considerations