

Privacy Policy

Protecting your private information is our priority. This Statement of Privacy applies to www.TSTeleMed.com and TeleSpecialists LLC and governs data collection and usage. For the purposes of this Privacy Policy, unless otherwise noted, all references to TeleSpecialists LLC include www.TSTeleMed.com, TeleSpecialists, Virtual Neurology, <https://virtualneurology.com/>, Stroke Coordinator Resources and <https://strokecoordinatorresources.com>. The TeleSpecialists' websites are product education sites. By using the TeleSpecialists website, you consent to the data practices described in this statement.

Privacy Compliance Certification. TeleSpecialists has HIPAA certification.

Collection of your Personal Information. In order to better provide you with products and services offered on our Site, TeleSpecialists may collect personally identifiable information, such as your: Name, Title, Email, physical address, phone number, credentials, etc. TeleSpecialists may also collect anonymous demographic information, which is not unique to you, such as your: Gender, Age, Education, etc.

We do not collect any personal information about you unless you voluntarily provide it to us. However, you may be required to provide certain personal information to us when you elect to use certain products or services available on the Site. These may include: (a) registering for an account on our Site; (b) entering a sweepstakes or contest sponsored by us or one of our partners; (c) signing up for special offers from selected third parties; (d) sending us an email message; (e) submitting your credit card or other payment information when ordering and purchasing products and services on our Site. To wit, we will use your information for, but not limited to, communicating with you in relation to services and/or products you have requested from us. We also may gather additional personal or non-personal information in the future.

Use of your Personal Information. TeleSpecialists may use your personal information to operate its website(s) and deliver the services you have requested. TeleSpecialists may also use your personally identifiable information to inform you of other products or services available from TeleSpecialists and its affiliates.

Sharing Information with Third Parties. TeleSpecialists does not sell, rent or lease its customer lists to third parties.

TeleSpecialists may share data with trusted partners to help perform statistical analysis, send you email or postal mail, provide customer support, or arrange for deliveries. All such third parties are prohibited from using your personal information except to provide these services to TeleSpecialists, and they are required to maintain the confidentiality of your information. TeleSpecialists may disclose your personal information, without notice, if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on TeleSpecialists or the site; (b) protect and defend the rights or property of TeleSpecialists; and/or (c) act under exigent circumstances to protect the personal safety of users of TeleSpecialists, or the public.

Automatically Collected Information. Information about your computer hardware and software may be automatically collected by TeleSpecialists. This information can include: your IP address, browser type, domain names, access times and referring website addresses. This information is used for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the TeleSpecialists websites.

Use of Cookies. The TeleSpecialists websites may use “cookies” to help you personalize your online experience. A cookie is a text file that is placed on your hard disk by a web page server. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you, and can only be read by a web server in the domain that issued the cookie to you.

One of the primary purposes of cookies is to provide a convenience feature to save you time. The purpose of a cookie is to tell the Web server that you have returned to a specific page. For example, if you personalize TeleSpecialists pages, or register with TeleSpecialists site or services, a cookie helps TeleSpecialists to recall your specific information on subsequent visits. This simplifies the process of recording your personal information, such as billing addresses, shipping addresses, and so on. When you return to the same TeleSpecialists websites, the information you previously provided can be retrieved, so you can easily use the TeleSpecialists features that you customized. You have the ability to accept or decline cookies. Most Web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. If you choose to decline cookies, you may not be able to fully experience the interactive features of the TeleSpecialists services or websites you visit.

Security of your Personal Information. TeleSpecialists secures your personal information from unauthorized access, use, or disclosure. TeleSpecialists uses the following methods for this purpose:

When personal information (such as a credit card number) is transmitted to other websites, it is protected through the use of encryption, such as the Secure Sockets Layer (SSL) protocol.

We strive to take appropriate security measures to protect against unauthorized access to, or alteration of, your personal information. Unfortunately, no data transmission over the Internet or any wireless network can be guaranteed to be 100% secure. As a result, while we strive to protect your personal information, you acknowledge that: (a) there are security and privacy limitations inherent to the Internet which are beyond our control; and (b) security, integrity, and privacy of any and all information and data exchanged between you and us through this Site cannot be guaranteed.

Children Under Thirteen. TeleSpecialists does not knowingly collect personally identifiable information from children under the age of thirteen. If you are under the age of thirteen, you must ask your parent or guardian for permission to use this website.

E-mail Communications. From time to time, TeleSpecialists may contact you via email for the purpose of providing announcements, promotional offers, alerts, confirmations, surveys, and/or other general communication. In order to improve our Services, we may receive a notification when you open an email from TeleSpecialists or click on a link therein.

If you would like to stop receiving marketing or promotional communications via email from TeleSpecialists, you may opt out of such communications by Clicking unsubscribe.

External Data Storage Sites. We may store your data on servers provided by third party hosting vendors with whom we have contracted.

TeleSpecialists Two Way Notification SMS Terms of Service. The TeleSpecialists Two Way Notification SMS mobile message service (the “Service”) is provided by TeleSpecialists, LLC (“TeleSpecialists,” “we,” or “us”). Your use of the Service constitutes your agreement to these terms and conditions (“SMS Terms”). We may modify or discontinue the Service or any of its features at any time without notice. To the extent permitted by applicable law, we may also update these SMS Terms at any time, and your continued use of the Service following the effective date of any such changes signifies your acceptance of those changes.

You are responsible for all charges and fees associated with text messaging imposed by your wireless provider. Message and data rates may apply.

If you opt in, the Service will send notifications related to recruitment and recruitment events via text message to the mobile number you provide. Mobile opt-in will not be shared, nor will any data collected from you be shared with other companies or parties outside of TeleSpecialists. Message frequency will vary and may occur at unpredictable intervals. In addition to SMS notifications, you may also receive alerts through other communication channels, including phone calls and email. To opt out, text the keyword **STOP** to the number from which you are receiving messages. You will receive a one time confirmation message. If you participate in other TeleSpecialists messaging programs, you must opt out of each program separately unless otherwise required by law. For Service support or assistance, text **HELP** to the number sending the messages.

We may change any short code or telephone number used to operate the Service at any time. You acknowledge that messages sent to a discontinued or changed number—including **STOP** or **HELP** requests—may not be received, and we are not responsible for honoring requests sent to numbers no longer in use.

Compatible wireless carriers may include, but not be limited to, Metro PCS, AT&T, T Mobile®, US Cellular and Verizon Wireless. The wireless carriers supported by the Service are not liable for delayed or undelivered messages. SMS notifications may not be delivered if your device is out of range, if network capacity is limited, or due to factors outside the carrier's control, including equipment issues, terrain, buildings, foliage, or weather. You acknowledge that urgent notifications may not be received in a timely manner. Message delivery is not guaranteed. Any notifications sent through national or regional emergency alerting systems take precedence over messages sent via common short codes.

You agree to provide a valid mobile number capable of receiving SMS messages from us and to maintain accurate and up to date contact information. You agree not to use the Service, nor permit it to be used, (i) for any improper, fraudulent, unlawful, or unethical purpose; (ii) to transmit material that is defamatory, offensive, illegal, abusive, obscene, or threatening; (iii) in a manner that infringes the intellectual property or proprietary rights of any third party; or (iv) for marketing or commercial solicitation.

To the extent permitted by applicable law, you agree that TeleSpecialists will not be liable for failed, delayed, or misdirected delivery of information sent through the Service; for any errors in such information; or for any actions you take or fail to take in reliance on the information or the Service. TeleSpecialists is not responsible for technical, hardware, software, electronic, network, telephone, or other communication failures or malfunctions of any kind; transmission errors; congestion; unavailable network or Internet connections; unauthorized human intervention; incomplete or inaccurate message transmission; or any injury or damage to your device arising from or related to your use of the Service. TeleSpecialists makes no warranties regarding the Service. **THE SERVICE IS PROVIDED "AS IS," WITHOUT ANY EXPRESS OR IMPLIED WARRANTY, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR NON INFRINGEMENT.**

By participating, you agree to release and hold harmless TeleSpecialists and its representatives, agents, successors, assigns, employees, officers, and directors from any and all liability for loss, harm, damage, injury, cost, or expense—including property damage, personal injury, or death—arising out of or related to the Service, as well as any claims based on violation of law or infringement of any rights, including publicity rights, defamation, or invasion of privacy.

Changes to this Statement. TeleSpecialists reserves the right to change this Privacy Policy from time to time. We will notify you about significant changes in the way we treat personal information by sending a notice to the primary email address specified in your account, by placing a prominent notice on our site, and/or by updating any privacy information on this page. Your continued use of the Site and/or Services available through this Site after such modifications will constitute your: (a) acknowledgment of the modified Privacy Policy; and (b) agreement to abide and be bound by that Policy.

Contact Information. TeleSpecialists welcomes your questions or comments regarding this Statement of Privacy. If you believe that TeleSpecialists has not adhered to this Statement, please contact TeleSpecialists at:

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